I.T.S.G./Change management/2019-20/F-49/Vol-04/ 148   Dated: -20-03-2020

TENDER NOTICE

Office of the Accountant General (A&E),Uttarakhand Dehradun invites sealed quotations from reputed agencies/firms for installation of Oracle 11g database and application in new servers to be used as Production server and Data Guard server. Sealed quotations addressed to the "Deputy Accountant General (Admin), Mahalekhakar Bhawan Office of the Accountant General (A&E), Uttarakhand Dehradun" should reach latest by 17:00 hours on 13th April, 2020. Tenders received after due date and time will be rejected. Incomplete and conditional tenders will not be accepted. The tender details may be downloaded from this office website https://agua.cag.gov.in. The Competent Authority of Office reserves the right to cancel any or all the tenders without assigning any reason and the decision of Competent Authority of this Office shall be final and binding.

For any further information, please contact Data Manager/ITSG section at the telephone No-0135 2970866, Ext-440 or visit our office website https://agua.cag.gov.in/

Dy. Accountant General (Admin)

OFFICE OF THE ACCOUNTANT GENERAL (A&E), UTTARAKHAND DEHRADUN

SCOPE OF WORK

1	Installation of operating system Redhat Linux 6.9 in new servers –**Done by Vendors of server suppliers.**
2	Installation of Oracle 11g database suitable for running VLC/GPF/Pension application with RAID configuration.
3	Installation of Web logic server, Forms and Reports, other components required for running VLC/GPF/Pension application.
4	Transfer of entire VLC/GPF database and the application to new server
5	Checking of Performance of the Server and full load and manage performance tuning
6	Ensure the Printing and all other normal VLC/GPF application is functioning smoothly in production environment with Full load of Users.
7	Configuration of the backup server as per business continuity plan.
8	Any other activity required to run the application in live environment as it being currently run on the existing server.
9	Provision for automatic creation of backup files (oracles dmp files) in external storage media for backup and provision for transfer of backup data to off-site location electronically at pre-determined time intervals through FTP or other suitable methods.
10	Any other requirement as felt by the office.

General Terms and Condition

i. The vendor will at all times adhere to the IT Security and Confidentially policies of the office.

ii. No travelling allowance, lodging, etc. will be provided to the vendor.

iii. This office reserves the right to terminate the contract in the event of unsatisfactory services provided by the vendor or breach of any terms and conditions mentioned hereunder.

iv. If any defect(s) is (are) noticed or any complaint pending during the contract period, the levy of compensation for any dislocation of work due to delayed rectification or any other reason, will be decided by the competent authority of this office to enforce penalty/spare parts (if any).

v.	The vendor shall not sublet the whole or part of the works, except where otherwise provided in the contract, without the prior written consent of the competent authority of this office.
vi.	The vendor shall at all times during the currency of contract conform to and comply with the regulations and bye laws of the Central Government or the office and of all other local authorities, the provisions contained in the various labour acts enacted by the State Legislature and Parliament in force and rules made there under including those under Minimum Wages Act. Workmen Compensation Act, Provident Fund Regulation etc, for welfare and protection of workers or for the safety of the public and other insurance provisions.
vii.	The vendor shall indemnify this office against any liability for compensation due to his own workmen or to other persons inside the office premises while executing any of the work(s) under the contract and for any damage to the property.
viii.	The contract shall hand over entire system(s) including all hardware, software, password and other installations of this office, on expiry of the contract.
ix.	Payment will be made on successful completion of compatibility testing of the server along with testing of performance of the server. TDS as applicable will be deducted at the time of making payment.
x.	Warranty: Technical support through remote session for six months from the date of sign-off.
xi.	Bank Guarantee of 10% of the Contract value to be provided by the vendor as a guarantee for warranty period support.

20/3/2020.

Data Manager/ITSG